

The Top 10 Computer Questions

For more information on the Information, Technology, and Services (ITS) Department, visit <http://www.aquinas.edu/computer>.

1. When will I be able to set up my computer account?

When you attend an Aquinas STAR day, freshmen will receive a letter containing a unique One-Time Access Key and instructions for retrieving their password through a web interface from any internet connection. By following the instructions, students will be able to retrieve their password.

<http://www.aquinas.edu/computer/studentaccess.html>

2. How do I find out my email address is?

Your email address will be provided to you as you go through the Password Retrieval process. Don't forget to write it down.

3. What do I need to do to have my computer ready to bring to campus?

To connect to AQnet, Aquinas' internet-only network, you will need to have your computer patched with the latest operating system updates, have up-to-date anti-virus software, and meet the recommended computer specifications.

[Click here](#) for more information.

4. What is AQnet?

For AQnet information, please visit <http://www.aquinas.edu/aqnet>.

5. What happens if I get to campus and I can't get connected to AQnet?

ITS will be holding an AQnet Laptop Clinic in the Academic Building, Room 355 on Thursday, August 20th from 4:30 p.m. to 6:30 p.m. and Friday, August 21st from 1 p.m. to 3 p.m. We're also open during regular business hours when school is in session to help students with their technology needs. Stop by the Academic Building, Room 350, when you have time!

6. Where can I purchase a computer to bring to campus?

Aquinas works with CDW-G to bring students technology discounts! Visit [AQnet's Frequently Asked Questions](#) for CDW-G's contact information.

7. I will not bringing a computer to campus, are there campus computers that I can use?

Yes, be sure to visit one of the many computer labs located around campus. In a computer lab, you will have access to the Novell network and network applications including Windows XP, Office 2007, Internet Explorer and Discipline Specific applications. Visit

<http://www.aquinas.edu/computer/computerlabs.html> for more information.

8. Are there web resources that are used at Aquinas College?

ELM, the Electronic Login Manager, is a unifying password for access to Aquinas College web resources. ELM services include MyAQ, CourseConnect, The Moose, AQnet, Email, Docs and Spreadsheets, and Calendar. Details are available about how these resources help you at

<http://www.aquinas.edu/elm>.

9. What is MyAQ?

MyAQ is an online tool that gives students access to the College's main database to view private information pertaining to grades, class schedule and financial aid information. MyAQ is an ELM service that can be accessed after your account has been setup.

10. You are responsible for the security of your computer account. How can you keep your information safe?

Check out our [Responsible Computing Video](#)! This video reinforces and promotes awareness of the Aquinas Acceptable Use Policy. Also, follow our [Password Guidelines](#) to learn how to create a strong password.

We look forward to meeting you this summer!