



network connection guide

Welcome to AQnet!

AQnet allows you to connect your computer to the Internet through our high-speed, wireless connection from the comfort of your room and across campus.

Computers and other networked devices must be registered with the College through an online registration system. This ensures that your devices — more specifically, computers — are up-to-date with the latest security updates and anti-virus definitions. Users must download and run a small piece of software to ensure their computer is compliant. Additionally, this system allows us to send out bulletins in the event of a school closing or imminent threat. The access and registration system is a run-once process, and can be accessed via an Internet browser (Internet Explorer, Firefox, or Safari) once you've connected to our wireless network.

Visit our Website

The AQnet website contains all the information you need to get connected with AQnet. Visit <http://www.aquinas.edu/aqnet> for registration instructions, answers to frequently asked questions and to request support.

getting started

Connecting your computer to AQnet is as simple as 1, 2, 3...

- 1 Turn on your wireless card
- 2 Connect to the *AQnet* wireless network
- 3 Launch an Internet browser and follow the on-screen instructions

Operating System Updates

For unrestricted access to AQnet, PC users will have to ensure that Automatic Updates are enabled. Individual security updates are not checked for, though it is best-practice to download them when marked as *Critical* or *Important*. It is also recommended that Mac users stay up-to-date with important operating system updates.

Anti-virus and Security Applications

For PC users, up-to-date anti-virus software is required for AQnet use. Aquinas recommends using Microsoft Security Essentials (www.microsoft.com/security_essentials). Mac users are not required to install an anti-virus.






Legacy Devices — Game Consoles, WiFi Printers, Connected TVs, etc.

Legacy devices are those that do not support enhanced security protocols. Example legacy devices are game consoles*, eBook readers, Blu-ray players, connected TVs, and DVRs. Once you've registered your computer, you may register a legacy device in your name by visiting www.aquinas.edu/otherdevices. Mobile devices that utilize the wireless connection on campus, such as an iPhone, are activated just like a computer, but bypass the installation of the client.

*Nintendo DS and DS Lite are not compatible with AQnet.

Supported Operating Systems

Check the list below to ensure that your computer or mobile device will work with AQnet.

	Windows	Windows XP SP2 and above
	Mac	OSX 10.4 "Tiger" and above
	iOS	iOS 3.X and above
	Android	Android 2.1 and above
	Linux	Ubuntu 9.04 and above

E-mail Clients

AQnet provides the ability to send and receive mail using your Aquinas email account via your own email client such as Outlook, Thunderbird, Apple Mail, Windows Mail, or Live Mail. Complete instructions for email clients are available within your Google-powered Aquinas email. More information is available by going to <http://www.aquinas.edu/aqnet>.

Policies

During the registration process, you will be asked to review several established policies governing technology use. To register and use AQnet, you must accept and comply with these policies. These policies may be obtained online at <http://www.aquinas.edu/policies>.

Wired Connections

For devices that require a wired network connection, you will need a wireless adapter. To connect devices that cannot use a wireless adapter, you will need to request a wired port. More information is available at <http://www.aquinas.edu/aqnet>.

need help?



Visit us Online

The Information Technology & Services (ITS) Department's website contains a wealth of information for students who may be having connectivity issues. Other information provided includes: Good security practices, computer lab hours, restricted services, and password retrieval. Visit us today at <http://www.aquinas.edu/computer>.



AQnet Support Wizard

Aquinas offers an online support wizard to help you with problems you may encounter on AQnet. Requesting help is easy - simply visit <http://www.aquinas.edu/aqnet> and click on the AQnet Support Wizard icon. Then enter your contact information and a description of your problem and a Technology Assistant (TA) will contact you to troubleshoot the problem.



Laptop Clinics

ITS will be holding Laptop Clinics for students that may be having trouble with their AQnet connection. If you're having difficulty connecting, stop by. There will be several sessions offered during Orientation and the first week of the fall semester. Please visit The Moose (<http://themoose.aquinas.edu>) for detailed information.



Visit in Person

We are here to help you with your network access, technology concerns, etc. The ITS Computer Lab is staffed by a Technology Assistant (TA) and open Monday through Friday from 7:45 a.m. to 7:45 p.m., with full Help Desk support from 8 a.m. to 5 p.m. You can contact the Help Desk by calling (616) 632-2050, emailing techhelp@aquinas.edu, or stopping by the Academic Building room 350.